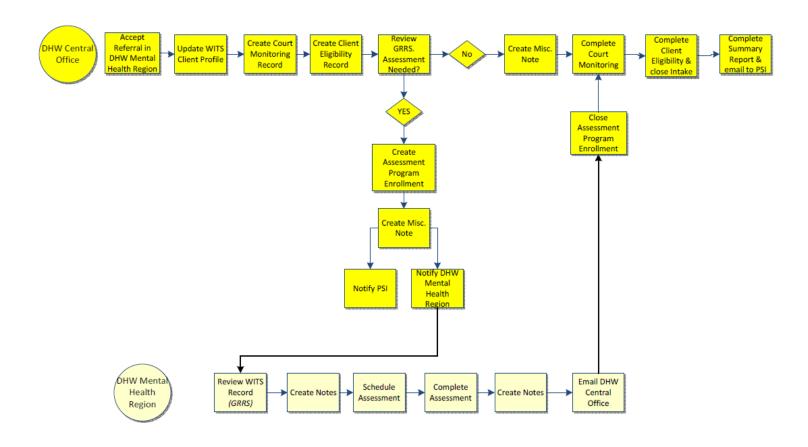
## Central Office - Process for a 19-2524 client who needs an Idaho Mental Health Assessment (IDMHA)

# **Client Flow**

## 19-2524 Assessment Only Process



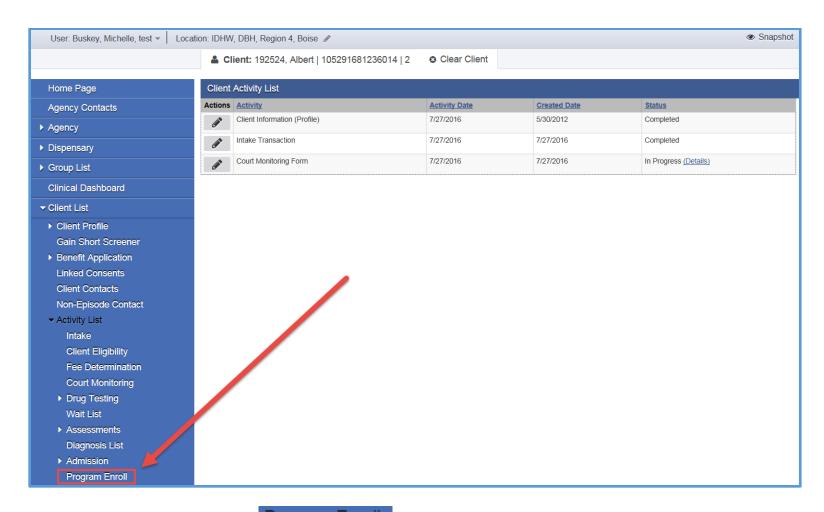
- A. Accept the Referral in a DHW Mental Health Region.
- B. Update the WITS Client Profile with any changes.
- C. Create the Court Monitoring Record.
- D. Create the Client Eligibility Record.
- E. Review GRRS and identify if an Assessment is needed.
  - a. Proceed with these instructions for clients who need an IDMHA.
- F. Create a 19-2524 Assessment Only program enrollment using the directions below (click here for printable instructions).

### **Creating a 19-2524 Assessment Only program enrollment**

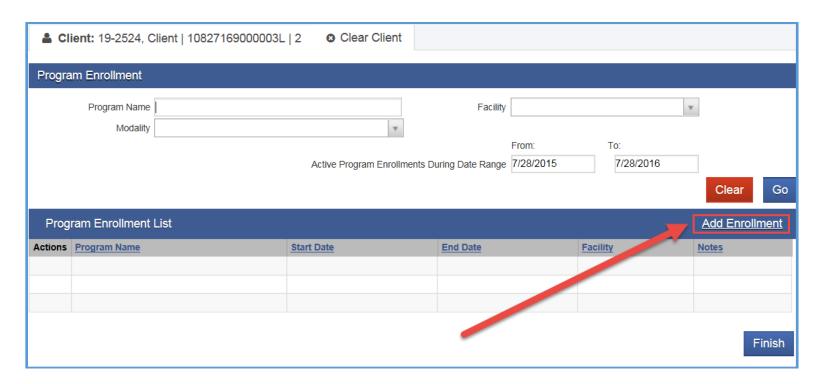


The program enrollment will be created by Central Office Staff when the client is sent to a Region for an IDMHA Assessment.

Begin on the client activity list.



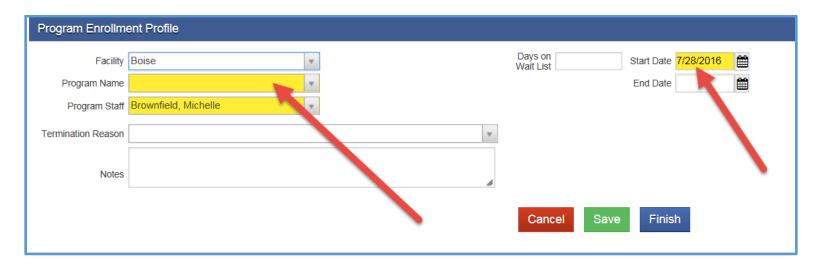
1. Once you're in the activity list, click Program Enroll on the blue navigation pane.



2. Click Add Enrollment on the right side of the program enrollment list bar.



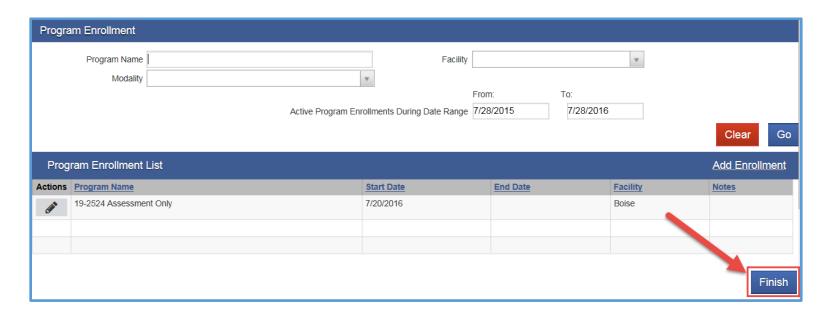
The start date is the day Central Office notifies a Region of the need to complete an IDHMA Assessment for a 19-2524 client.



3. Select the program of 19-2524 Assessment Only and enter the start date (day Central Office notifies a Region of the need to complete an IDHMA Assessment for a 19-2524 client).

| Program Enrollment Profile |   |
|----------------------------|---|
| Facility                   | vvait List  |
|                            | 19-2524 Assessment Only ▼  Brownfield, Michelle ▼ |
| Termination Reason         | · ·   |
| Notes                      |   |
|                            | Cancel Save Finish                                |
|                            |   |

4. Click Save and Finish

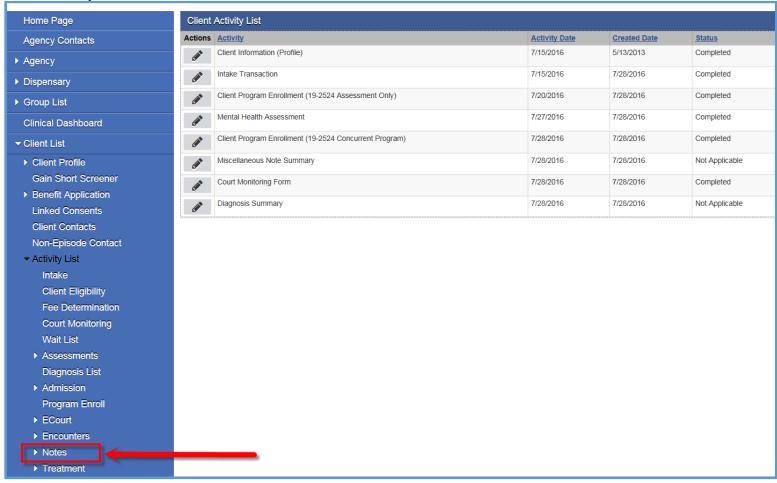


5. WITS will take you back to the program enrollment list. Click Finish to return to the client activity list.

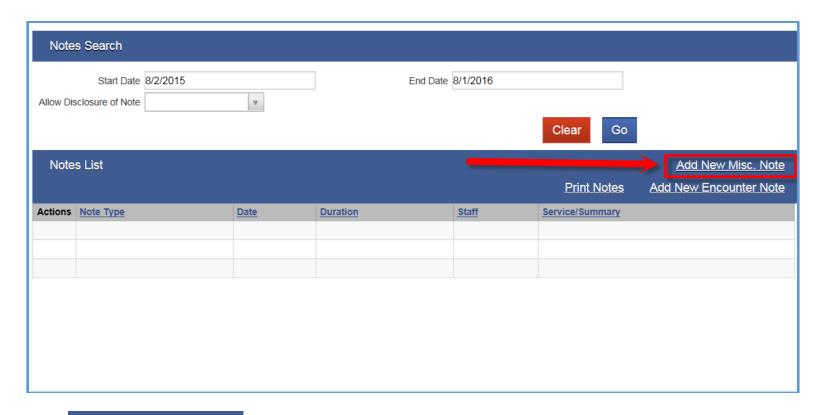
G. Create a 19-2524 Miscellaneous Note using the directions below (click here for printable instructions).

### **Creating a Central Office 19-2524 Misc. Note**

Begin on the client activity list.



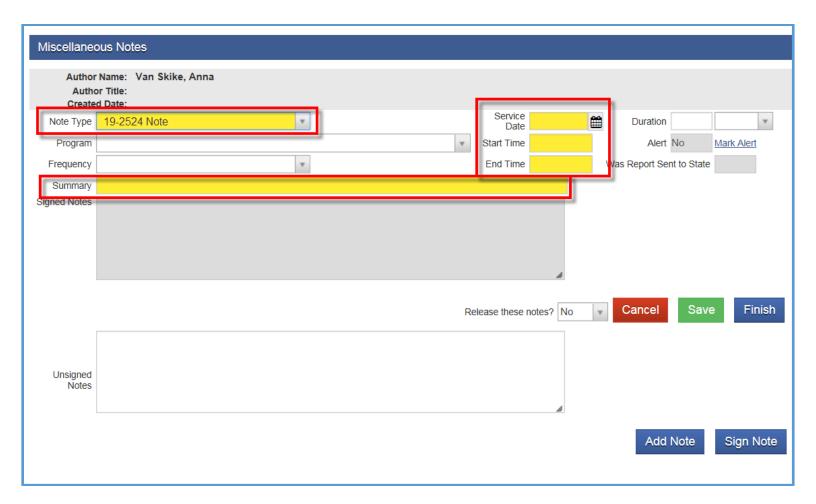
1. Click Notes on the blue navigation pane.



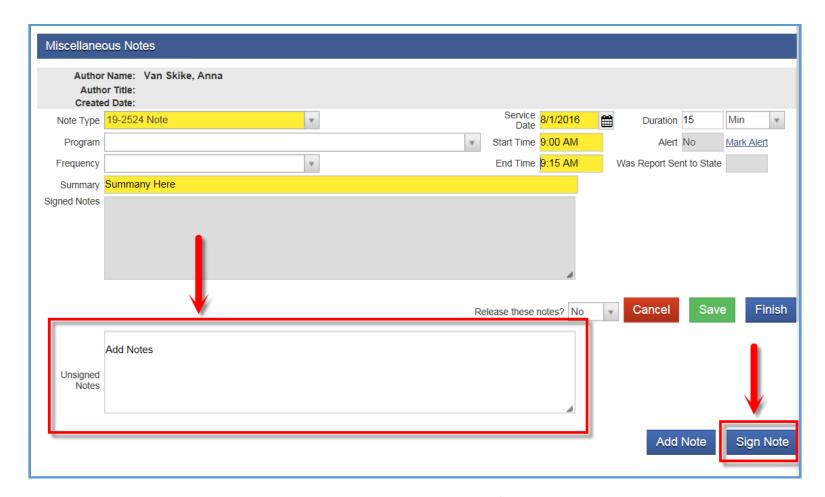
2. Click Add New Misc. Note on the right side of the notes list blue bar.



Central Office staff will <u>not</u> select a program enrollment when creating a miscellaneous note for a 19-2524 client.

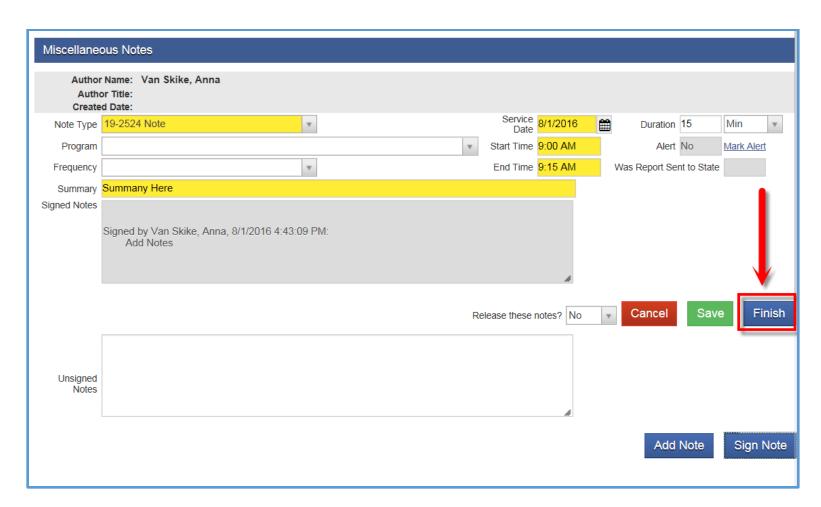


- 3. Select the note type of 19-2524 Note.
- 4. Complete all other required fields.



5. Enter notes in the Unsigned Note section and click





6. When your note is signed it will move up to the signed note section and will include a date and time stamp. Click

Finish

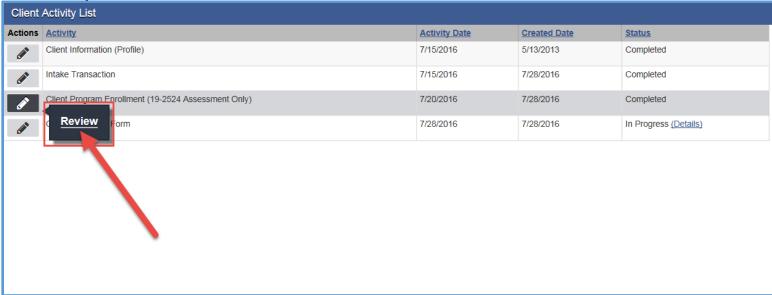
- H. Complete the 19-2524 Process.
  - a. Notify the PSI and Region (outside of WITS).
- I. Close the 19-2524 Assessment Program when you are notified the Region has completed their portion using the directions below (click here for printable instructions).

#### Closing a 19-2524 Assessment Only program enrollment



The program enrollment will be closed by Central Office Staff (using the date the Region sent notification to Central Office).

Begin on the client activity list.



1. Find the 19-2524 Assessment Only program enrollment in the activity list and hover over

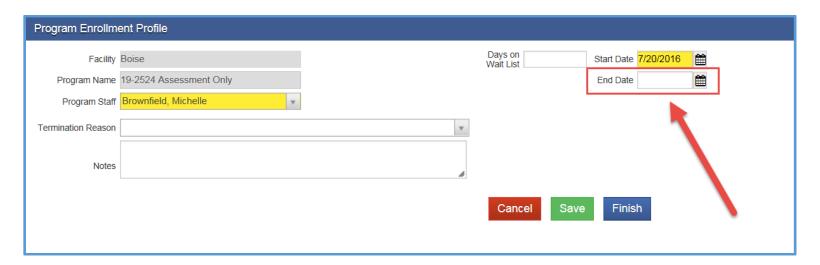


and click

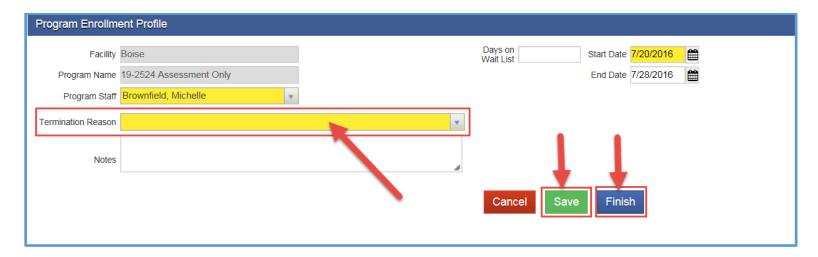




The end date of the program enrollment will be the date the Region sends notification to Central Office (not the day the information is reviewed).

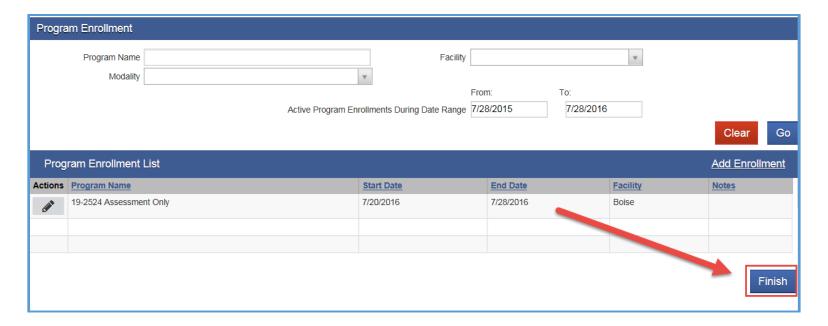


2. Enter the end date (date the Region sends notification to Central Office).



- 3. Select the termination reason:
  - Select Treatment Completed if an IDMHA was completed
  - Select Admin Termination of there was no IDMHA completed.





- 5. WITS will take you to the program enrollment list. Click Finish to return to the client activity list.
- J. Complete the 19-2524 Process for a client with an IDMHA.
  - Complete the Court Monitoring Record.
  - Complete the Client Eligibility Record.
  - Close the Intake only if the client is NOT in treatment in the Region.
  - Complete the Summary Report and email to PSI.